Airdrop Solutions
Problems connecting,
check listed items below.

Wi-Fi and Airdrop Settings Check

1. **Wi-Fi** and **Bluetooth** are on, if not go to the upper right corner, and tap turn on both in the **Control Center**.
2. Check the **Airdrop,** located under the **Finder,** and then tap on **Airdrop, and turn on**.
3. **Tap on** the Setting on **Airdrop** under the "**allow me to be discovered by**:" **Everyone**.

Check the Do Not Disturb is off.
1. **Control Center** by clicking its icon in the **upper-right corner** of the **menu ba**r.
2. click the **Focus** section (**look for the moon icon**)
3. **You can turn off Do Not Disturb by clicking on it. The moon icon is highlighted** when the **Do Not Disturb option** is **on**. The text is **Gray** if **Do Not Disturb is off**.

Check the Sleep mode is off on the iMac.
1. **Open the Apple menu.** Go to the **Apple icon** in the **top-left corner** of your screen.
2. Then tap on the *System Preferences.*
3. **Next, tap on** the *Energy Saver*.
4. **Tick** the box next to *Prevent computer from sleeping automatically when the display is off*.
5. Then **untick the box next to** *Put hard disks to sleep when possible*.
6. Finally, **drag the** *Turn display off after the* **slider to** *Never*.

Check the Firewall Settings
1. Under **Security & Privacy** under the **System Preferences**, the **Airdrop** will not complete its transfer if the Firewall is on.