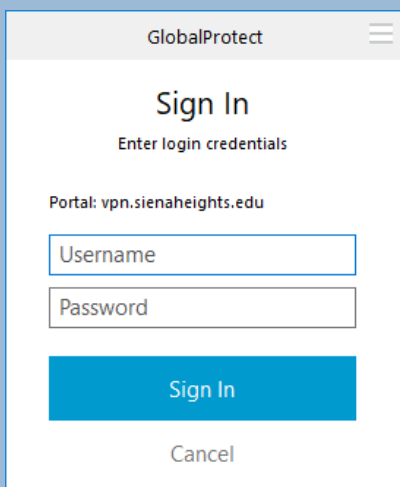# Connect With GlobalProtect

### Get connected with the VPN offered by Siena Heights University.

## GlobalProtect - the VPN Client

GlobalProtect is the VPN client provided by SHU. By using the application, you can access files and use campus software from anywhere. **The VPN is provided to all faculty and staff members.**

## Download and Get Connected

Getting connected is easy! If you don't have the client already, download it by visiting **vpn.sienaheights.edu** and log in with your SHU credentials. Download the file for your device (usually x64 for Windows, Mac for Apple computers) and install the downloaded application.

## Set Up the Application

Run the GlobalProtect app on your computer to start the VPN. The app will ask for a portal address, which is **vpn.sienaheights.edu**. Log in with your credentials and you'll be connected after 15-30 seconds depending on the strength of your internet connection.

## Get Connected to Network Drives

Once you're connected, you're all set! You can get connected to your network drives through finding them under "This PC". If you're having difficulties finding the drives, you can also paste the following links into your File Explorer:

**O: Drive - DeptOfficeFiles:**     \\mydrive\DeptOfficeFiles\
**H: Drive - Your MyDrive:**     \\mydrive\FacultyStaffFiles\***** (replace with your username)
**I: Drive - CommonFiles:**     \\mydrive\CommonFiles\
**W: Drive - Class Files:**     \\mydrive\ClassFiles\

## Get IT Help

Our Helpdesk can assist you every weekday. Call or email us for assistance!
Phone: **517-264-7655**    Email: **helpdesk@sienaheights.edu**

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